



7443 Lee Davis Road, Suite 200, Mechanicsville, VA 23111  
Phone: (866) 810-8305 Fax: (877) 316-3453  
www.logisticare.com

April 20, 2018

Dear Medicaid Member and Healthcare Provider:

LogistiCare is committed to finding ways to improve our Member's safety and transportation experience to and from approved Medicaid services. The purpose of this letter is to notify you that, video cameras will be installed in some of our transportation provider's vehicles throughout the Commonwealth of Virginia.

We will begin with a pilot program for the video cameras, which will record all activities inside and in front of the vehicle. The information will be maintained by LogistiCare and only be used to assist in resolving an incident or accident, not for any further purposes.

While we are excited to offer this new service, your input is important to us. DMAS and LogistiCare would like to hear from you regarding this new service. Please email your comments to DMAS at [Transportation@dmas.virginia.gov](mailto:Transportation@dmas.virginia.gov) and LogistiCare at [judyj@logisticare.com](mailto:judyj@logisticare.com) or mail your comments to LogistiCare at the address below. We hope to review all feedback by Friday, May 4, 2018.

Or by mail to:

LogistiCare  
Attn: Judy Jarratt  
7443 Lee Davis Road, Suite 200  
Mechanicsville, VA 23111

Sincerely,

A handwritten signature in cursive script that reads "Cindy Franklin".

Cindy Franklin, General Manager